















Safe Harbor



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Background





Commenced Operations in 2010 - 14th successful year of operations



Regulated by RBI and supervised by NHB



Run by professional management team backed by strong Founder Promoter and marquee investors



Presence in 250 locations

Key Strengths





Management Update





Diversified Income stream from HL and Non-HL



Geographic expansion:- deeper penetration in existing markets and contiguous expansion to newer markets



Tech focused, Data driven fully connected operations including centralized underwriting using AI/ML driven credit scoring model.



E O

Strengthening of Middle Management in Business and Support functions across IT, Credit, Finance & Technical



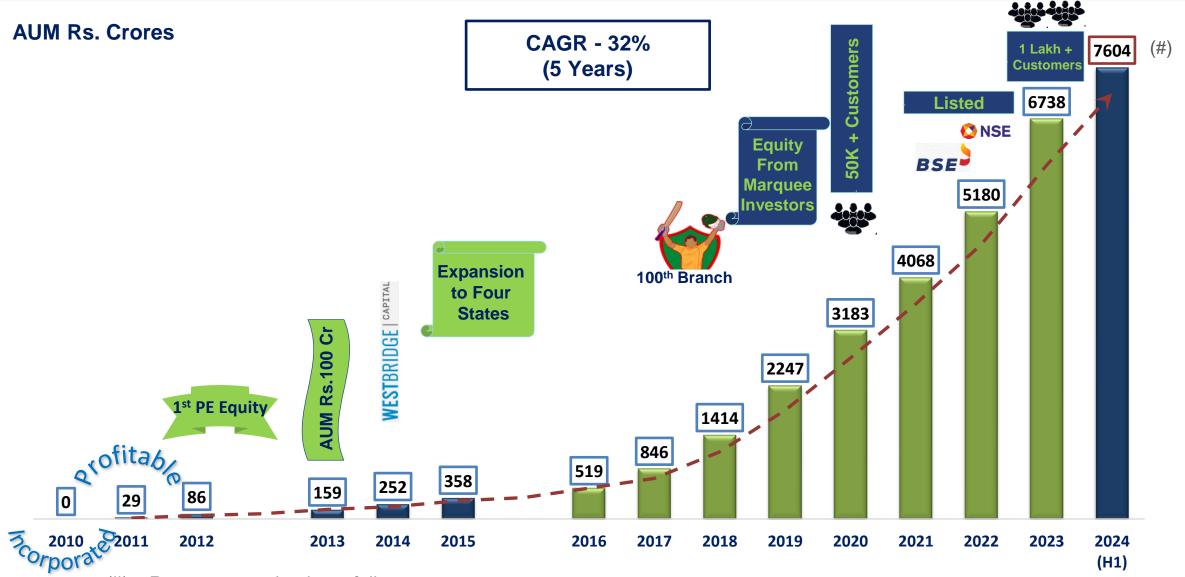
Consistent / Resilient Profitability with RoA at 8.10% and RoE at 17.00% despite significant challenges at macro level



Awarded 'India's Leading Housing Finance NBFC (Mid) by Dun & Bradstreet at BFSI & FinTech Awards 2023

Journey – over the years





^{(#) –} Represents on book portfolio

⁻ no Direct Assignment transactions done

Financial Snapshot – 5 Years



Rs in Crores

| | | | | R | s in Crores | | |
|----------------------------------|--------|--------|--------|--------|----------------|------------|------|
| | FY 19 | FY 20 | FY 21 | FY 22 | FY 23 | FY 24 (H1) | CAGR |
| No. of Branches | 143 | 175 | 190 | 208 | 231 | 250 | |
| No. of Customers | 30,749 | 43,987 | 58,069 | 83,565 | 1,07,146 | 1,19,323 | |
| Disbursements | 1,089 | 1,271 | 1,298 | 1,641 | 2 <i>,</i> 395 | 1,391 | |
| AUM | 2,247 | 3,179 | 4,068 | 5,180 | 6,738 | 7,604 | 32% |
| Total Income | 337 | 523 | 655 | 840 | 1,129 | 659 | |
| Interest Expenses | (116) | (185) | (207) | (209) | (276) | (181) | |
| NIM | 222 | 339 | 449 | 632 | 853 | 478 | 40% |
| Operating Expenses | (67) | (88) | (98) | (117) | (165) | (97) | |
| Pre-Prov Operating Profit | 154 | 250 | 351 | 514 | 688 | 381 | 45% |
| ECL Prov. / Write-Off's | (1) | (3) | (6) | (34) | (34) | (8) | |
| Profit Before Tax | 153 | 247 | 345 | 480 | 654 | 373 | 44% |
| Profit After Tax | 112 | 211 | 267 | 370 | 503 | 290 | 46% |
| Ratios | | | | | | | |
| NIM to Assets (%) | 12.10% | 12.48% | 12.38% | 13.66% | 14.32% | 13.34% | |
| Opex to Assets (%) | 3.67% | 3.26% | 2.70% | 2.53% | 2.75% | 2.71% | |
| PPOP to Assets (%) | 8.43% | 9.22% | 9.68% | 11.13% | 11.57% | 10.63% | |
| ECL to Assets (%) | 0.07% | 0.10% | 0.16% | 0.75% | 0.57% | 0.22% | |
| Return on Assets (PBT) (%) | 8.35% | 9.12% | 9.52% | 10.38% | 10.99% | 10.40% | |
| Return on Assets (PAT) (%) | 6.10% | 7.78% | 7.37% | 8.01% | 8.44% | 8.10% | |
| GNPA (%) | 0.40% | 0.70% | 0.70% | 1.19% | 1.15% | 1.19% | |
| NNPA (%) | 0.30% | 0.54% | 0.49% | 0.88% | 0.86% | 0.89% | |
| ROE (%) | 17.38% | 17.53% | 14.47% | 14.45% | 16.34% | 17.00% | |
| CRAR (%) | 43.64% | 82.50% | 73.63% | 86.25% | 77.38% | 71.03% | |

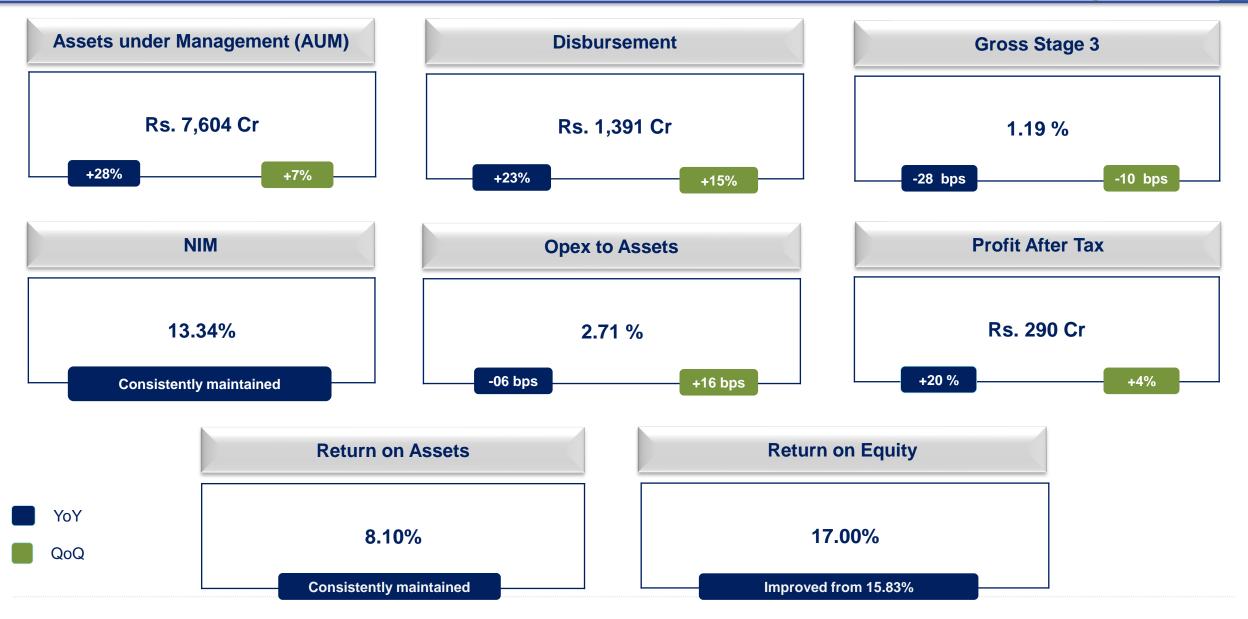
Note 1: CAGR: FY 23 Vs FY19

Note 2: GNPA for FY19, FY20 & FY21 as per old RBI norms

Note 3: Asset Ratio based on Avg. Loan Book

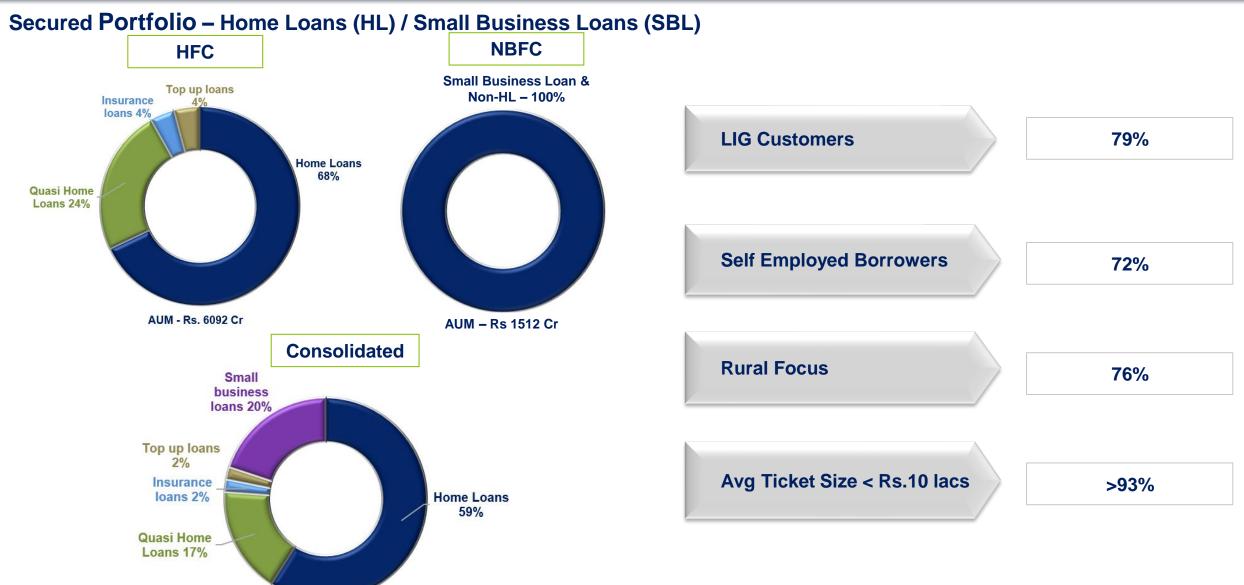
Snapshot - September 2023





Diversified Income Stream With Niche Customer Focus





100% In-House Operations



Fully In-House Team...



1,641Business Origination



279 *Credit*



236
Legal & technical



492 *Collection*



152HO / Operations

...Leading to Desired Business Outcomes

Pricing Power



Reduced TAT



Low Takeover

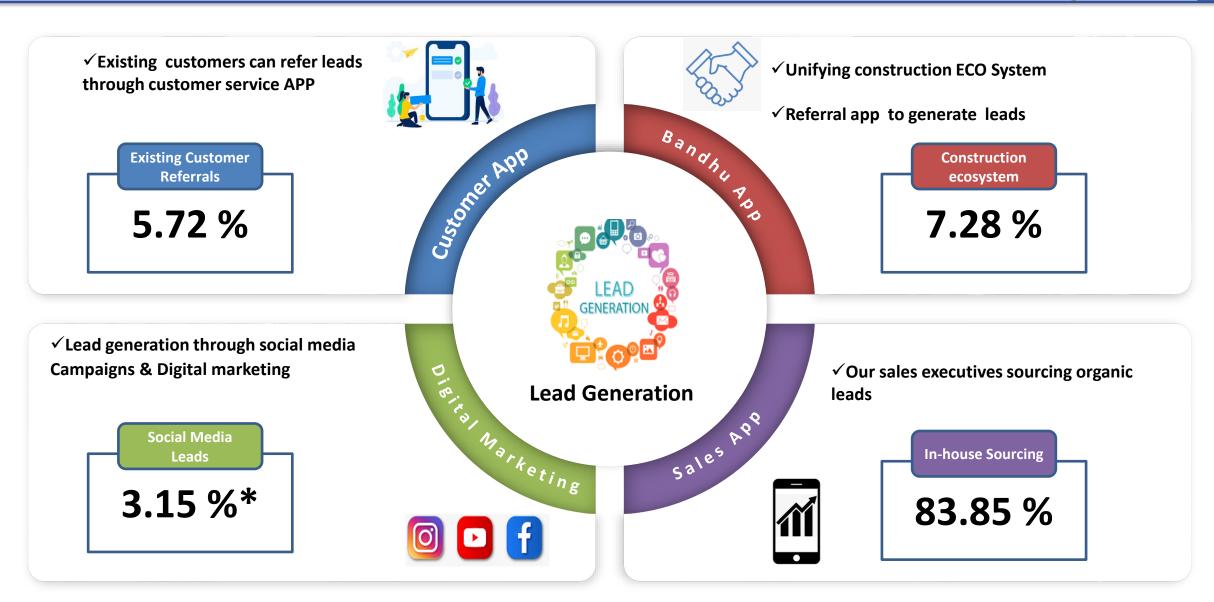


Reduced Operational Risk



Omni Channel Lead Generation





^{*} Commenced in Q4 FY23

Robust Underwriting, Monitoring and Collections Process



100% In-House Sourcing

Leveraging Technology

Stringent Credit Underwriting

Robust Collection Management System

Lead Generation through

- Cust app,Ref app
- Social media
- 250 Branches

Digital Onboarding and KYC

Cash flow assessment

Pre & Post Disbursement

15-24 months

Monitoring early default signs

0%

Sourcing from DSA / Builders

Credit verification app, property app and legal app –

Optimal leverage of technology leading to efficient processing

Centralized Underwriting

90 DPD

Legal action / SARFAESI

Information & Technology: Key Enabler of Growth



Lending Software

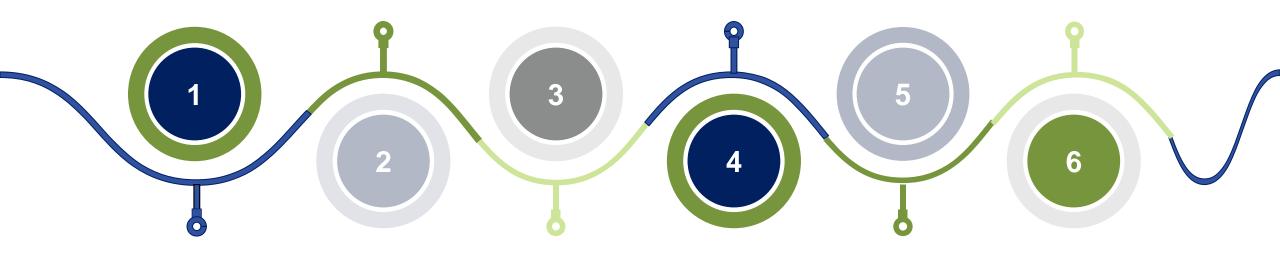
End-to-end software solution

Customer Relationship & Service

Automated CRM and customer service requests

Human Resources

Human resources management system application



Customer Onboarding

Sales app, referral app, credit verfn. app and property app E-KYC, E-Nach

Collections App,

Payments automation via Bharat Bill Pay, Google Pay, Paytm etc

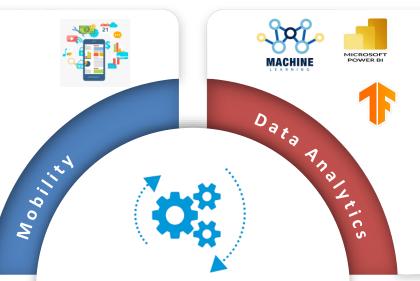
Business Intelligence & Analytics

"Power" analytics platform

Scalable and Robust Digital Landscape



- ✓ Mobile App for customer on-boarding, Credit Verification, Technical Valuation, Collections & Customer Service
- ✓ Digital KYC, Account Aggregator & E-nach mandate
- ✓ Easy ,Quick & Transparent process right from the field
- ✓ Loan kit in Whatsapp & Customer App
- ✓ Leegality eStamp & eSign Digital Agreement Live



- ✓ Time Series Forecast Using
 Statistical Model and Tensor Flow for Bounce Prediction.
- ✓ Machine Learning Models for Analysis and Predictions.
 - •Customer Profile Analysis
 - •Loan Foreclosure Prediction
 - Probability of Default model
- ✓ "Power BI" for Live Dashboards

- ✓ Lead generation through Campaigns.
- ✓ Lead Enrichment by Digital Marketing team
- ✓ Tie-up with marketing partners to get the leads
- ✓ Brand awareness
- ✓ Location awareness
- ✓ Product and service awareness









- ✓ End-to- End ERP solution
- ✓ Robotic Process Automation(RPA) to eliminate manual process
- ✓ Electronic Payments
- ✓ Backups on Cloud
- ✓ Payment automation via Bharat Bill Pay Services and Razorpay API integration in Collection app

Risk and Data Science Backed Centralized Underwriting





Risk Management

- √50 + key data points are collected for Customer Profile Analysis
- ✓ Stage-wise disbursement through technical visits
- ✓ Multiple touch points to ensure thorough verification in underwriting process



Tech - Intervention

- √ Tech enabled evaluation of customers
- ✓ Integration of credit score card with lending application for easier credit evaluation
- ✓ Analyzing profiles behaviour for continuous improvement of parameters through machine learning for Better & Faster credit decisioning



Centralized Processing

- ✓ Consistency in underwriting with expertise in statewise analysis along with linguistic skills
- ✓ Effective training, knowledge sharing and monitoring process
- ✓ Quick adoption to process change

Loans approved within 72 hrs

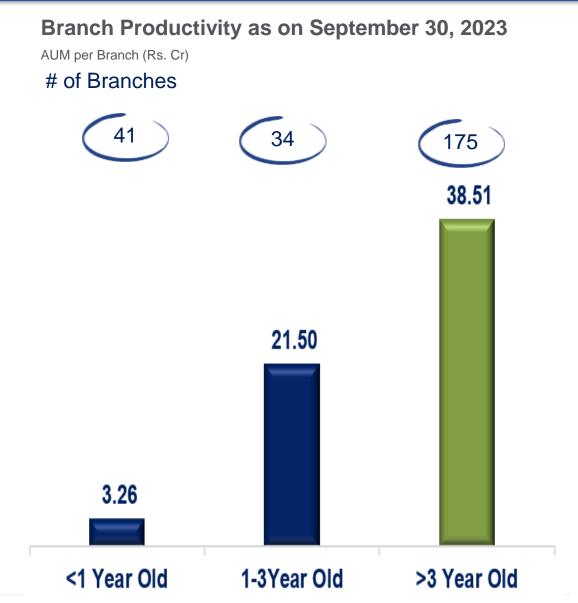
> 90 %

Scalability



| | | and the same of th | | (|
|---|---------------|--|-----------|-----------|
| | Tamil Nadu | Andhra Pradesh | Telangana | Karnataka |
| Per Capita GDP Compared to national average of INR 180k | 1.8x | 1.1x | 1.5x | 1.5x |
| GDP Growth India average: 6.1% | 13% | 9% | 8% | 7% |

| | | % of AUM as on | | | | |
|----------------------|-----------------|----------------|-------------|------------|-------------|-------|
| State | No. of Branches | FY 24 (H1) | FY 23 | FY 22 | FY 21 | FY 20 |
| TamilNadu | 86 | 40% | 43% | 48% | 52 % | 56% |
| AndhraPradesh | 94 | 38% | 35 % | 31% | 28% | 24% |
| Telangana | 42 | 14% | 14% | 12% | 10% | 10% |
| Karnataka | 26 | 8% | 8% | 9% | 10% | 10% |
| Odisha | 2 | 0% | 0% | 0% | - | - |
| Total | 250 | 100% | 100% | 100% | 100% | 100% |



Strong ESG / Governance





79% LIG

72%Self-employed

38% New to Credit

Support

to borrowers in tier 2/3/4 locations leading to financial inclusion



-focusing on improving education, health and livelihood



Employment

in rural / semi-urban areas, where local talents are identified, hired and trained

Women Empowerment

Encourage Women in family to be Applicant / Co-Applicant

Gender Diversity

Significant number of Women Employees across all levels of hierarchy in every function

ESOP

Implemented ESOP plan for Employee retention



Diversified Experience

Of Board Members across academic and Professional domains

Varied Expertise

Senior Leadership Team across all Domains, right from Business, Finance, IT, HR, Technical, Legal, Operations, Compliance, Secretarial etc.

Clean Track Record

NO Defaults
NO Audit Qualifications
NO Restatement of Financials



Digital Transformations

KYC to e-KYC
Physical Signature to e-Signature
Stamping to e-Stamping
NACH to e-NACH

App Connect

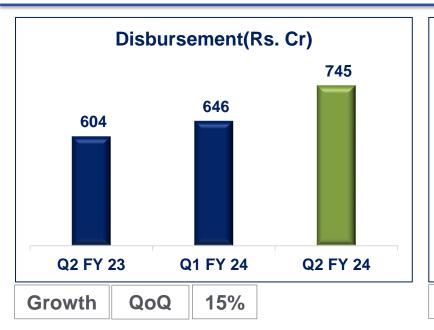
Customer App & Bandhu App for Customer Connect HRMS for Employee Connect

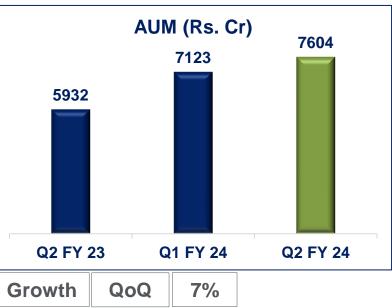
Business Responsibility & Sustainability Report

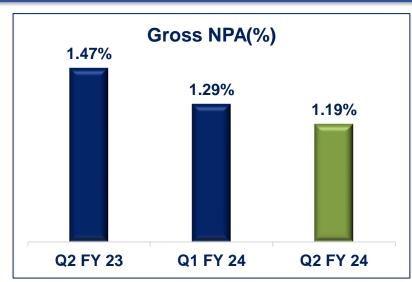
-published as part of Integrated Annual report for the FY23

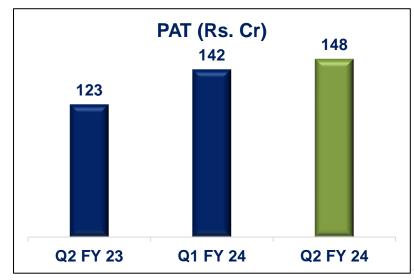
Performance Highlights (Quarterly)

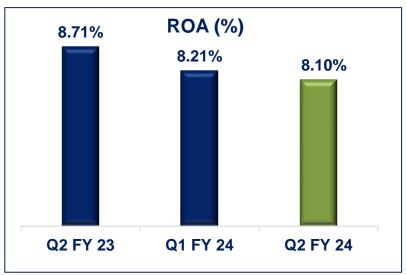


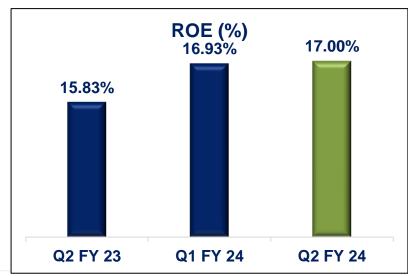






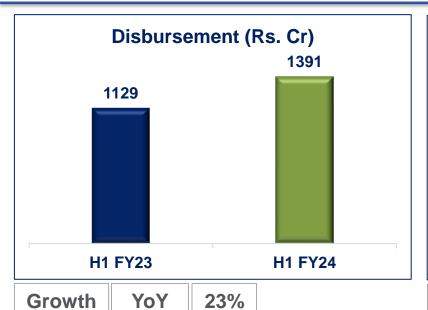


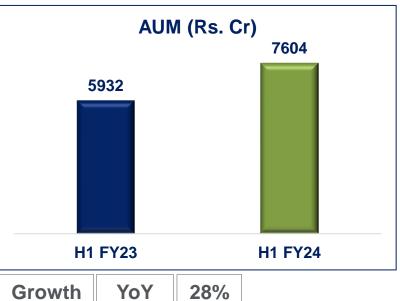


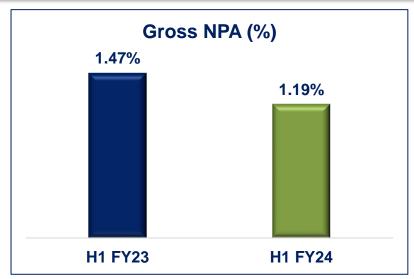


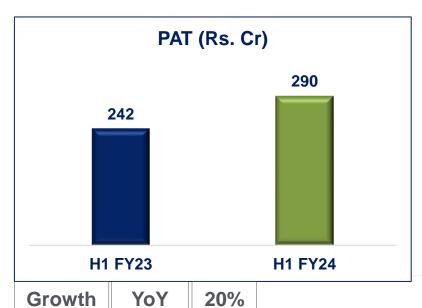
Performance Highlights (Year on Year)

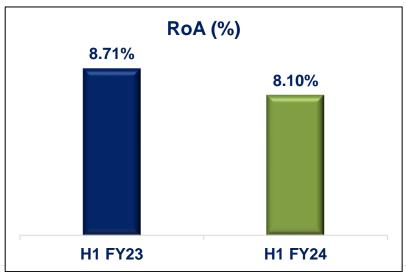


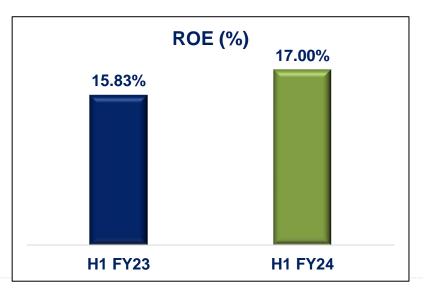






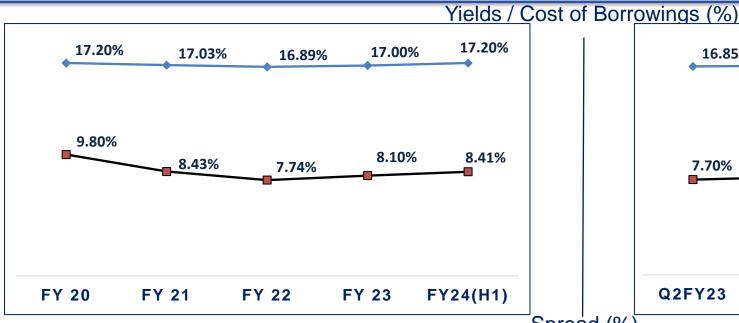


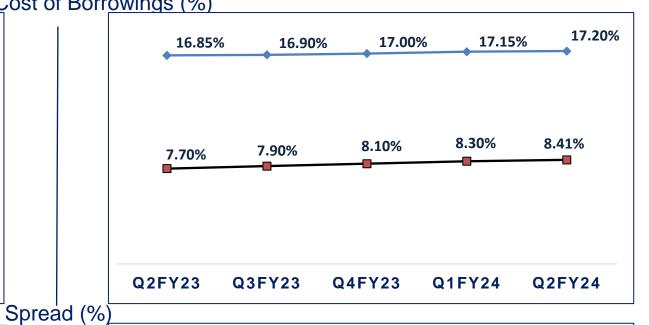


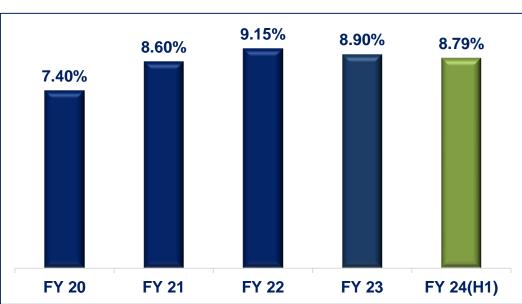


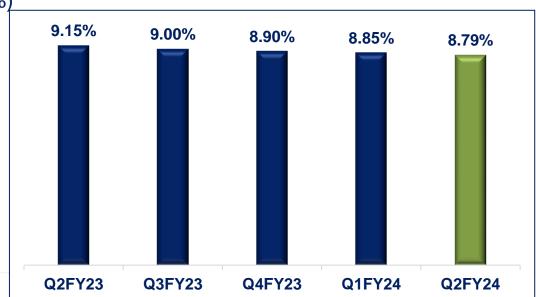
Consistent Spreads





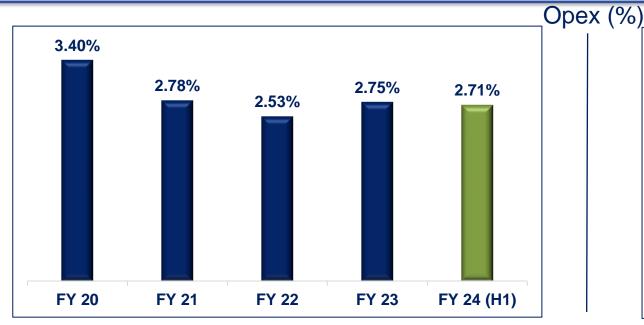


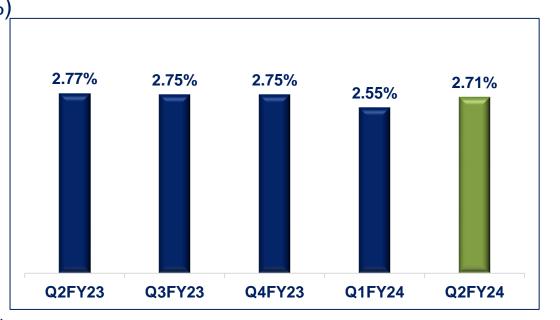


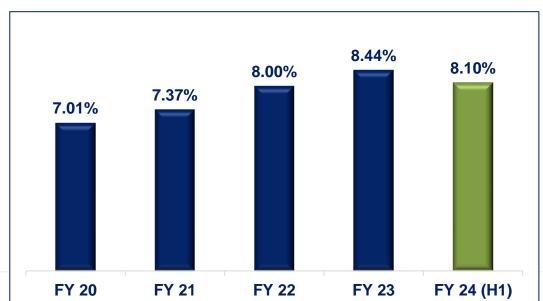


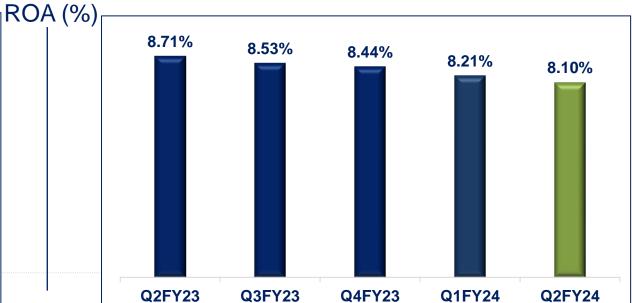
Opex and ROA





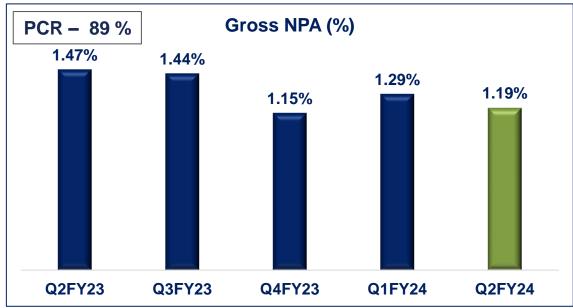


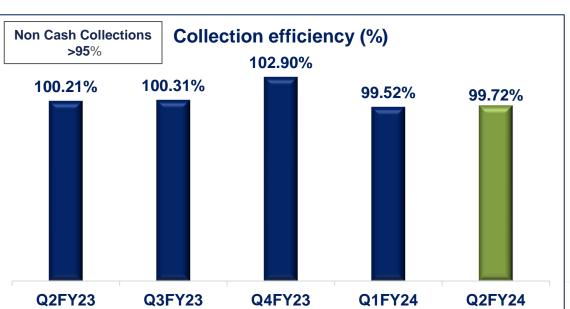


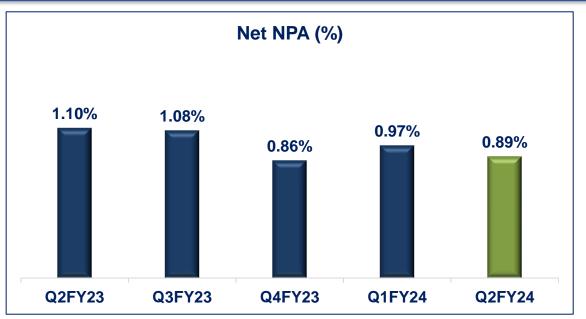


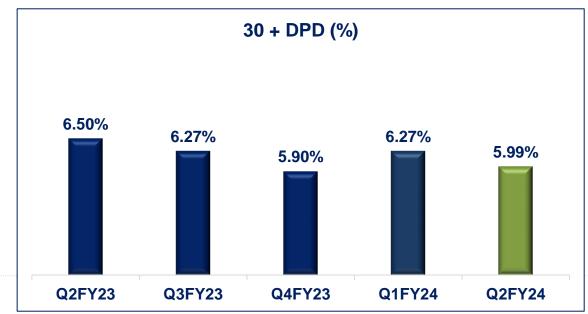
Asset Quality











Provision for Contingencies (ECL)



Rs in lakhs

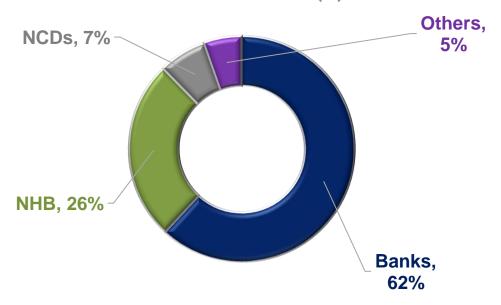
| | Consolidated | | | | | |
|--------------------------------|--------------|-----------|-----------|-----------|--|--|
| | 30-Sep-23 | 30-Jun-23 | 31-Mar-23 | 31-Mar-22 | | |
| Gross Stage 3 | 9,061 | 9,224 | 7,767 | 6,184 | | |
| % portfolio in Stage 3 | 1.19% | 1.29% | 1.15% | 1.19% | | |
| ECL Provision Stage 3 | 2,265 | 2,306 | 1,942 | 1,546 | | |
| Net Stage 3 | 6,796 | 6,919 | 5,825 | 4,638 | | |
| Provision coverage ratio (PCR) | 25.00% | 25.00% | 25.00% | 25.00% | | |
| Gross Stage 2 | 36,491 | 35,474 | 31,998 | 45,156 | | |
| % portfolio in stage 2 | 4.80% | 4.98% | 4.75% | 8.72% | | |
| ECL Provision Stage 2 | 2,956 | 2,596 | 2,551 | 1,021 | | |
| Net Stage 2 | 33,535 | 32,878 | 29,446 | 44,135 | | |
| Provision coverage ratio (PCR) | 8.10% | 7.32% | 7.97% | 2.26% | | |
| Gross Stage 1 | 7,14,816 | 6,67,634 | 6,34,066 | 4,66,620 | | |
| % portfolio in stage 1 | 94.01% | 93.73% | 94.10% | 90.09% | | |
| ECL Provision Stage 1 | 2,838 | 2,649 | 2,625 | 1,602 | | |
| Net Stage 1 | 7,11,978 | 6,64,984 | 6,31,441 | 4,65,018 | | |
| Provision coverage ratio (PCR) | 0.40% | 0.40% | 0.41% | 0.34% | | |
| Total AUM | 7,60,368 | 7,12,332 | 6,73,831 | 5,17,960 | | |
| ECL Provision | 8,060 | 7,551 | 7,119 | 4,169 | | |
| Provision coverage ratio (PCR) | 1.06% | 1.06% | 1.06% | 0.80% | | |

Robust Funding Management and Credit Profile



Diversified and Balanced Funding Mix

Sources of funds mix(%)



| Avg. Tenure of | FY 24 (H1) | FY23 | FY22 |
|------------------------|------------|------|------|
| Borrowings (months) | 84.1 | 86.9 | 84.7 |

- Others represents Securitisation
 - Credit Rating (ICRA) AA (-) Stable
 - Credit Rating(CARE) AA (-) Stable

20+ Lender Relationships

No Exposure to Short term loan incl CPs



































Public Sector





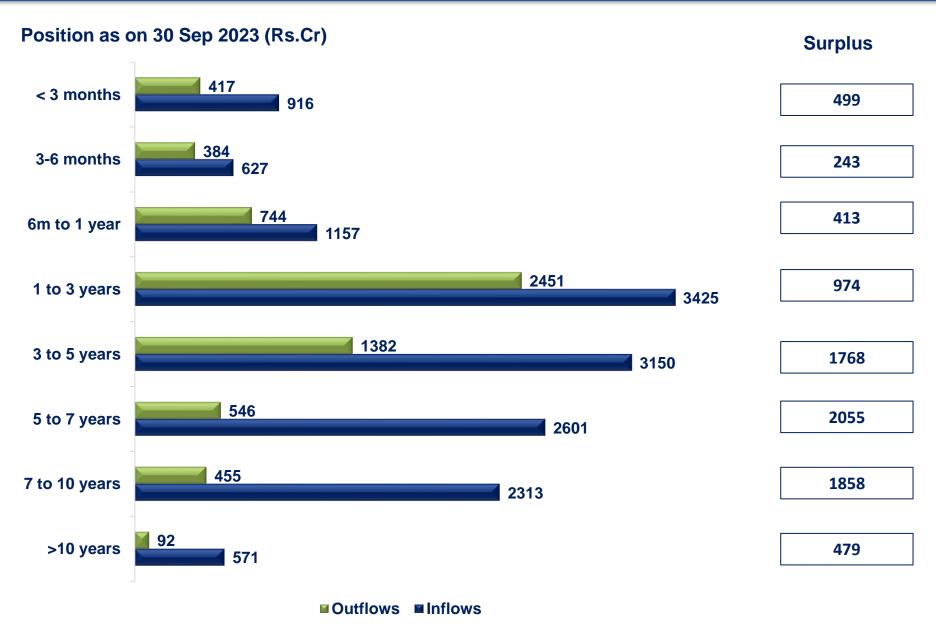






ALM Surplus

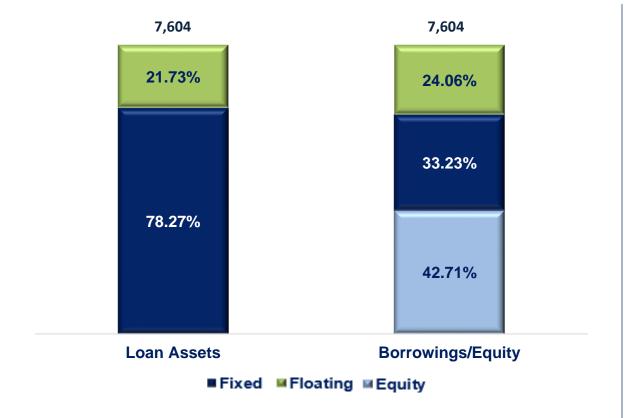




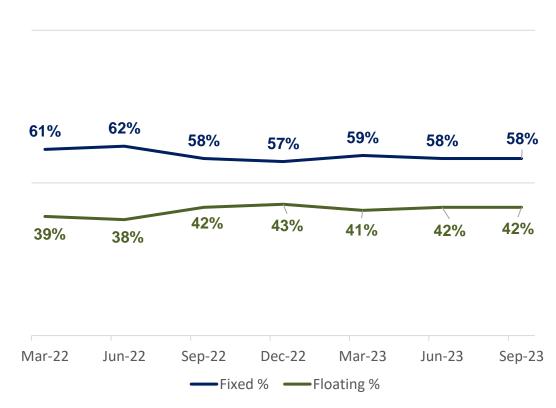
Fixed Vs Floating (Assets Vs Liabilities)







Borrowings - Fixed Vs. Floating



gap between Loan Assets & Borrowings filled by a portion of Equity

Comfortable liquidity position/Capital Adequacy



A. Liquidity

Rs in Crores

| Particulars | 30-Sep-23 |
|-------------------------------------|-----------|
| Unecumbered Cash & Cash equivalents | 384 |
| Unavailed Sanctions from Banks | 290 |
| Unavailed Sanctions from NHB | 300 |
| Total | 974 |

| Particulars Particulars | FY 24 | FY 24 |
|-------------------------------------|-------|-------|
| Fai ticulai 5 | Q3 | Q4 |
| Opening Liquidity | 974 | 1,141 |
| Add: Principal repayments & Surplus | 576 | 579 |
| from Operations | 370 | 379 |
| Less: Debt repayments | (410) | (397) |
| Closing Liquidity | 1,141 | 1,323 |

^{*} Excluding Fresh Sanctions

B. Capital Adequacy

Capital Adequacy as on 30 September 2023 - 71.03%

* Rs.1,323 Crores Surplus available for business up to March 2024

Key Growth Strategies





Continued
Focus on
Existing
Segment &
strengthen
focus on SME

- Ticket Size in INR 0.5 1.5mn range in HL and SME
- Large headroom in new to credit, retail segment
- Different templates of customer profiles to increase business while managing risks



Deeper
Penetration in
Existing
Markets &
Expand in
new markets

- Increasing penetration and Contiguous expansion
- Branch expansion in new markets Odisha and Maharashtra



Continued focus on productivity & Credit Cost

- Focus on productivity, Credit Cost and Opex
- Continue to improve credit ratings, Cost of funds.

Experienced and Well Diversified Board



Chairman

Non-Executive Nominee Directors

Non-Executive Director



M. Anandan
Executive Chairman



Sumir Chadha Nominee Director - WestBridge



KP BalarajNominee Director - WestBridge



Shailesh J. MehtaPartner, Granite Hill Capital Partners

Non-Executive Independent Directors



S. Krishnamurthy
Former MD and CEO, SBI Life
Insurance



K. M. Mohandass
Partner, KM Mohandass & Co
Charetered Accountants.



Krishnamurthy Vijayan Former MD, JPM Asset Mgmt.



Mona KachhwahaDirector – Impact Investors Council

Non-Executive Independent Directors



VG KannanFormer- MD, SBI

Managing Director



P. Balaji Managing Director

Stable Management





Balaji P
Managing Director
Several years of experience in financial Services including HFC



C.T. Manoharan
Chief Business Officer
Rich experience in housing finance industry across sales, channel and distribution management



V. Krishnaswami
Sr. Vice President - Information
Technology
Experience in strategizing and implementing digital technology solutions, IT designs and, infrastructure.



Sundara Kumar V
Sr. Vice President – Legal, Technical &
Receivables
Legal experience in Mortgage finance,
SARFAESI and arbitration procedures in
management of collections



Naveen Kumar R

Associate VP – Operations & Compliance
Experience in Housing Finance Industry
specific to Operations, Customer Service,
Portfolio analytics and LOS/LMS



John Vijayan
Chief Financial Officer
Experience in Financial Services in the areas of Operations, Finance, Risk Management and Internal Audit.



Srinivasan K
Associate VP- Credit
Rich experience in areas of Credit & Risk
Management, Fraud Control and
operations in retail finance.



Krishna Kishore S
Associate VP - Credit
Rich experience in areas of Credit & underwriting, Portfolio and Risk management of Mortgage products

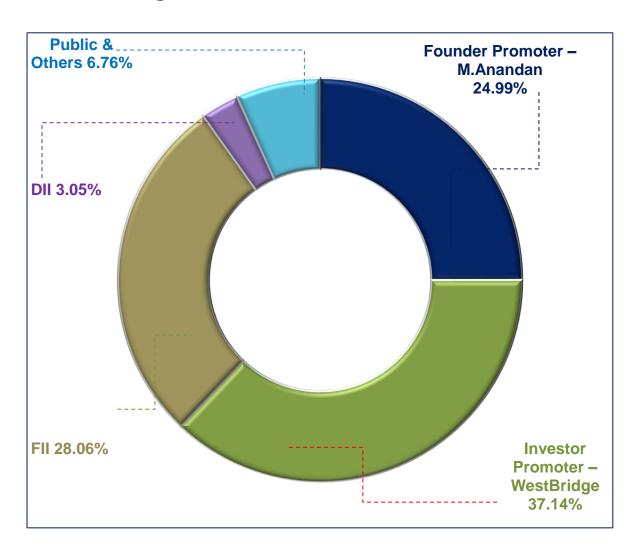


N.Srikanth
Vice President - HR
Seasoned Professional with experience in HR planning, recruitment, training, induction, employee relations and engagement

Diversified Shareholding



Shareholding Pattern



Top Institutional Shareholders Key Investors

| Investor Details | % of holding |
|------------------|--------------|
| Malabar | 8.31 |
| Steadview | 3.18 |
| Ward Ferry | 3.08 |
| Capital research | 2.85 |
| Aberdeen | 2.77 |
| Sequoia | 2.61 |
| Vanguard | 1.44 |
| Genesis | 0.75 |
| DSP Mutual Funds | 0.83 |
| SBI MF | 0.43 |
| Mirae Asset | 0.43 |
| PGIM India | 0.29 |

Annexures

Consolidated Statement of Profit and Loss(*)



Rs in Crores

| FY 23 | Particulars Particulars | FY 24 | FY 24 | FY 24 | FY 23 | Growth % |
|-----------|------------------------------|---------|---------|----------|----------|----------|
| Full Year | rai ticulai s | Q2 | Q1 | H1 | H1 | H1-o-H1 |
| 1,058.40 | Interest Income | 324.63 | 296.81 | 621.44 | 490.47 | 27% |
| 70.60 | Fee and Other Income | 19.83 | 18.06 | 37.89 | 35.34 | |
| (275.91) | Interest Expenses | (96.14) | (84.74) | (180.88) | (121.09) | |
| 853.08 | NIM | 248.32 | 230.13 | 478.45 | 404.72 | 18% |
| (165.24) | Operating Expenses | (53.22) | (44.24) | (97.46) | (77.22) | 26% |
| (34.12) | ECL Provisions / Write-Off's | (5.56) | (2.49) | (8.05) | (18.59) | |
| 653.71 | Profit Before Tax | 189.53 | 183.40 | 372.93 | 308.91 | 21% |
| (150.70) | Prov. For Tax | (41.54) | (41.17) | (82.71) | (66.75) | |
| 503.01 | Profit After Tax | 147.99 | 142.23 | 290.22 | 242.16 | 20% |

Consolidated Statement of Assets and Liabilities(*)



Rs in Crores

| Mar-23 | Particulars | Sep-23 | Sep-22 |
|----------|--------------------------------------|----------|----------|
| | Source of Funds | | |
| 99.61 | Share capital | 99.74 | 99.60 |
| 3,239.72 | Reserves & surplus | 3,440.21 | 3,075.21 |
| 3,339.33 | Net worth | 3,539.95 | 3,174.81 |
| 3,786.02 | Borrowings | 4,316.83 | 3,732.81 |
| 50.70 | Other Liabilities & Provisions | 34.89 | 49.39 |
| 7,176.05 | Total Source of Funds | 7,891.67 | 6,957.01 |
| | Application of Funds | | |
| 6,592.14 | Loan Assets | 7,434.69 | 5,812.90 |
| 4.55 | Fixed Assets | 5.75 | 4.77 |
| 511.42 | Liquid Assets - Bank FD's / MF's etc | 384.37 | 1,088.55 |
| 67.93 | Other Assets | 66.85 | 50.79 |
| 7,176.05 | Total Application of Funds | 7,891.67 | 6,957.01 |

(*) – Based on Ind AS

RoA Tree (based on Avg Loan Book)



(%)

| Particulars | FY 24 | FY 23 |
|------------------------------|---------|---------|
| | H1 | H1 |
| Return on Assets (RoA)* | | |
| Revenue from Operations | 17.78% | 17.92% |
| Other Income | 0.61% | 0.76% |
| Total Revenue | 18.39% | 18.68% |
| Interest Expenses | (5.04%) | (4.36%) |
| NIM | 13.34% | 14.32% |
| ECL Provisions / Write-Off's | (0.22%) | (0.64%) |
| Operating Expenses | (2.71%) | (2.77%) |
| Profit Before Tax - RoA | 10.40% | 10.91% |
| Profit After Tax - RoA | 8.10% | 8.71% |
| Profit After Tax - RoE # | 17.00% | 15.83% |

^{*} Ratio on Avg Loan Book # Ratio on Avg Networth

RoA Tree (based on Avg Total Assets)



(%)

| | () 0 / | |
|------------------------------|---------|---------|
| Particulars Particulars | FY 24 | FY 23 |
| Faiticulais | H1 | H1 |
| Return on Assets (RoA)* | | |
| Revenue from Operations | 16.92% | 15.91% |
| Other Income | 0.58% | 0.73% |
| Total Revenue | 17.50% | 16.64% |
| Interest Expenses | (4.80%) | (3.83%) |
| NIM | 12.70% | 12.81% |
| ECL Provisions / Write-Off's | (0.21%) | (0.59%) |
| Operating Expenses | (2.59%) | (2.44%) |
| Profit Before Tax - RoA | 9.90% | 9.77% |
| Profit After Tax - RoA | 7.70% | 7.66% |
| | | |
| Profit After Tax - RoE # | 17.00% | 15.83% |

^{*} Ratio on Avg Total Assets # Ratio on Avg Networth



Thank You

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