



Safe Harbor

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Background



Commenced Operations in 2010 from Chennai, Tamil Nadu



Regulated by RBI and supervised by NHB



Run by professional management team backed by strong Founder Promoter and marquee investors



Presence in 213 locations

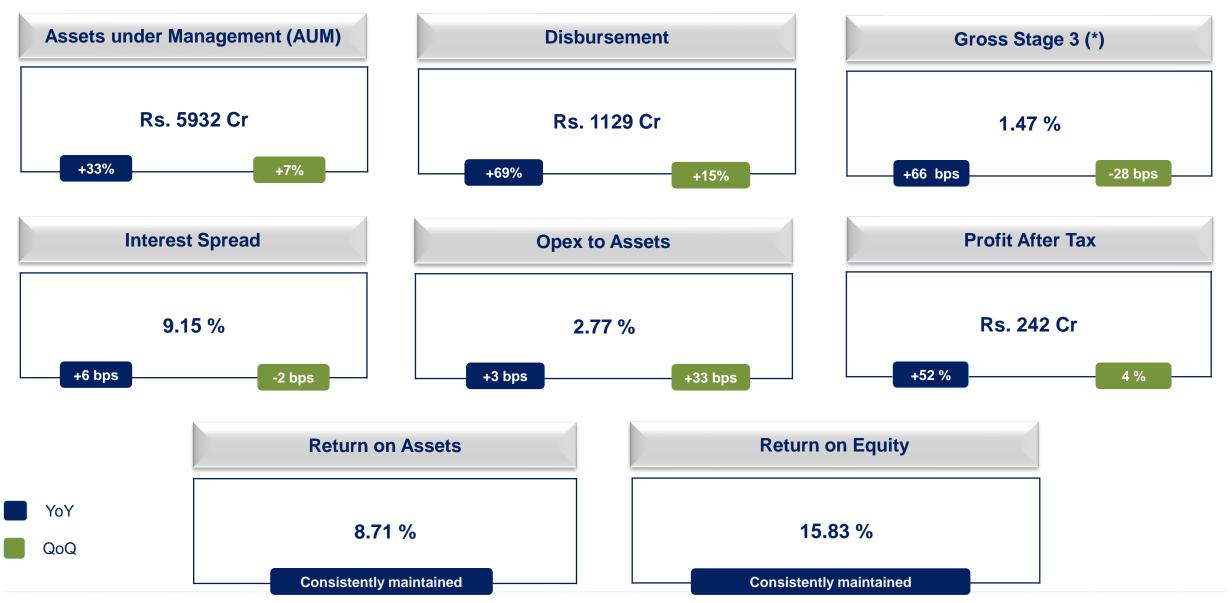


Key Strengths





Snapshot - September 2022



^{(*) –} As perRBI circular dated 12 Nov 2021



Diversified Loan Portfolio With Niche Customer Focus

Secured Portfolio – Home Loans (HL) / Small Business Loans (SBL)





100% In-House Operations

Fully In-House Team...



1,373Business origination



243 Credit



215 Legal & technical



391Collection



137HO / Operations

...Leading to Desired Business Outcomes

Pricing Power



Reduced TAT



Low Takeover



Reduced Risk of Frauds





Robust Underwriting, Monitoring and Collections Process

100% In-House Sourcing

Leveraging Technology

Stringent Credit Underwriting

Robust Collection Management System

Lead Generation through

- Cust app, Ref app
- Social media
- 213 Branches

Digital Onboarding and KYC

Cash flow assessment

Pre & Post Disbursement **15-24 months**

Monitoring early default signs

0%

Sourcing from DSA / Builders

Credit verification app, property app and legal app –

Optimal leverage of technology leading to efficient processing

Centralized Underwriting

90 DPD

Legal action / SARFAESI



Information & Technology: Key Enabler of Growth

Lending Software

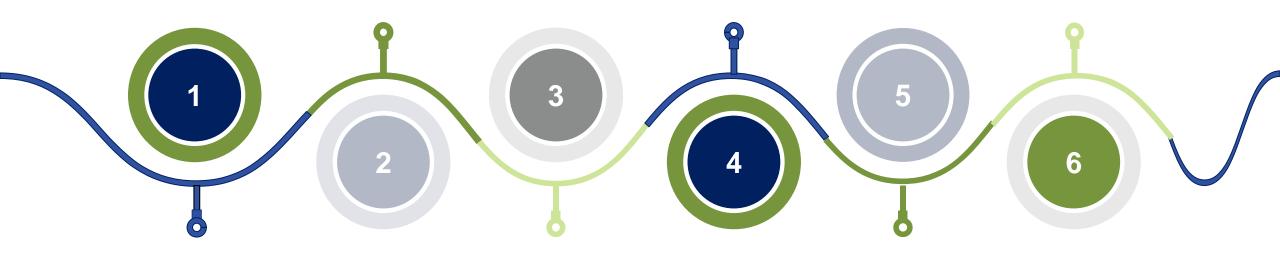
End-to-end software solution

Customer Relationship & Service

Automated CRM and customer service requests

Human Resources

Human resources management system application



Customer Onboarding

Sales app, referral app, credit verfn. app and property app E-KYC, E-Nach

Collections App,

Payments automation via Bharat Bill Pay, Google Pay, Paytm etc

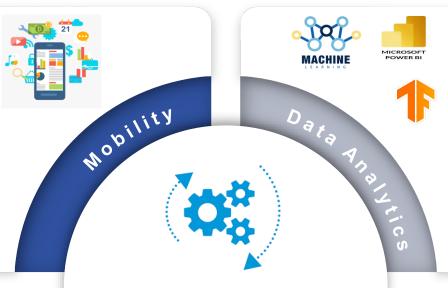
Business Intelligence & Analytics

"Power" analytics platform



Scalable and Robust Digital Landscape

✓ Mobile App for customer on-boarding, Credit Verification, Technical Valuation, Collections & Customer Service
 ✓ Easy ,Quick & Transparent process right from the field
 ✓ Robotic Process Automation(RPA) to eliminate manual process
 ✓ Electronic Payments
 ✓ Leegality - eStamp & eSign – In Progress



- ✓ Time Series Forecast Using Statistical Model and Tensor Flow for Bounce Prediction.
 - Machine Learning Models for Analysis and Predictions.
 - Customer Profile Analysis
 - Loan Foreclosure Prediction
 - Probability of Default model
- ✓ "Power BI" for Live Dashboards

- ✓ Lead generation through Campaigns.
- √Tie-up with marketing partners to get the leads [Tuskmelon,Alchem]
 - √Brand awareness
 - ✓ Location awareness
 - ✓ Product and service awareness



Marketing



ch. I





✓ End-to- End ERP solution
✓ Backups on Cloud
✓ Payment automation via Bharat Bill Pay
Services and Razorpay API integration in
Collection app







Risk and Data Science Backed Centralized Underwriting



Risk Management

- 25 + data points are collected for Customer Profile Analysis
- Stage-wise disbursement through technical visits
- Multiple touch points to ensure thorough verification in underwriting process



Tech - Intervention

- More than 100 data points captured for evaluation of every customers
- Integration of credit score card with lending application for easier credit evaluation
- Analyzing profiles behaviour for continuous improvement of parameters through machine learning for Better & Faster credit decisioning



Centralized Processing

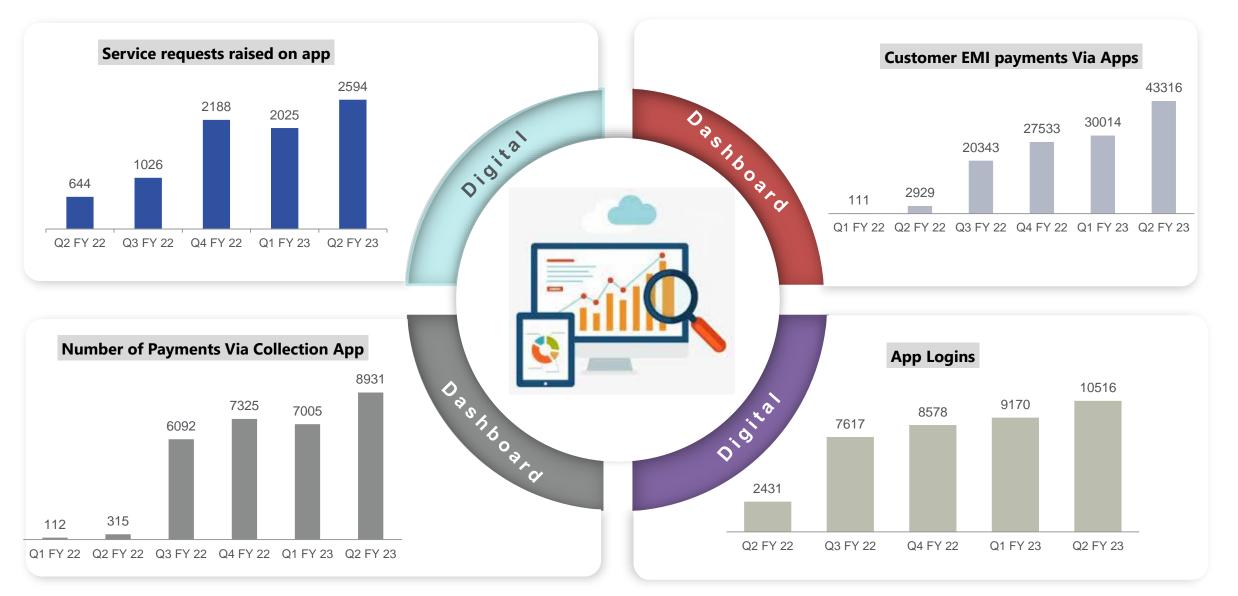
- Consistency in underwriting with expertise in statewise analysis along with linguistic skills
- Effective training ,knowledge sharing and monitoring process
- Quick adoption to process change

Loans approved within 72 hrs

> 90 %



Digital Adoption





Scalability









	Tamil Nadu	Andhra Pradesh	Telangana	Karnataka
Per Capita GDP Compared to national average of INR 157k	1.8x	1.1x	1.5x	1.5x
GDP Growth India average: 4%	13%	9%	8%	7%

		% of AUM as on				
State	No of branches	H1 FY 23	FY 22	FY 21	FY 20	
TamilNadu	83	46%	48%	52%	56%	
AndhraPradesh	76	33%	31%	28%	24%	
Telangana	32	13%	12%	10%	10%	
Karnataka	21	8%	9%	10%	10%	
Odisha	1	0%	0%	-	-	
Total	213	100%	100%	100%	100%	

Branch Productivity as on Sep 30, 2022

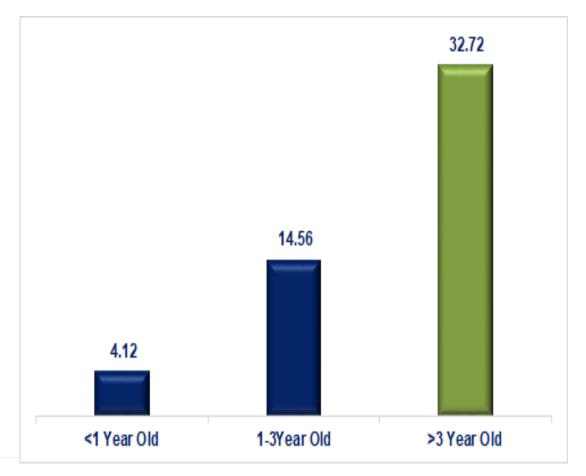
AUM per Branch (Rs. Cr)

of Branches



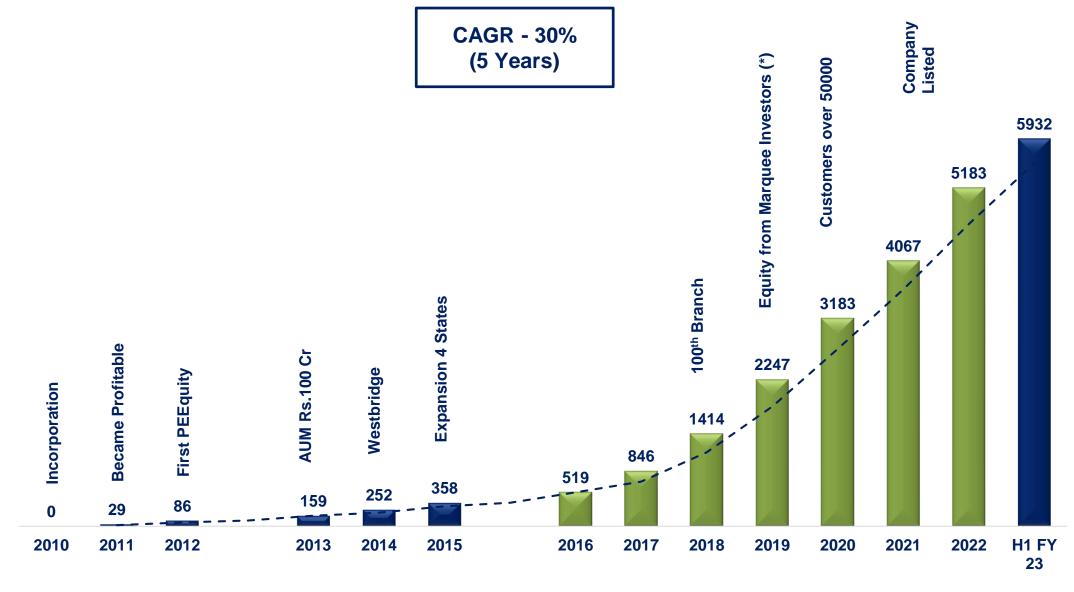








Scalable Operating Model



^{(*) -} WestBridge, Malabar Sequoia, Steadview





Resilient Model Across Economic Cycles

	GST Implementation FY 18	NBFC Liquidity Crisis FY 20	Covid-19 (first wave) FY 21	Covid-19 (Second wave) FY 22	Geo Political Issues H1 FY 23 (*)
AUM growth	66%	41%	28%	27%	29%
Yield	17%	18%	17%	17%	17%
GNPA	0.5%	0.7%	0.7%	1.19%(#)	1.47%(#)
ROA	6.0%	7.8%	7.4%	8.00%	8.71%

^{# –} As per RBI circular dated 12 Nov 2021



^{* –} Annualised

Strong ESG Focus







76% LIG

72%Self-employed

38% New to Credit

Employment

in rural / semi-urban areas

Support

to borrowers

NIL

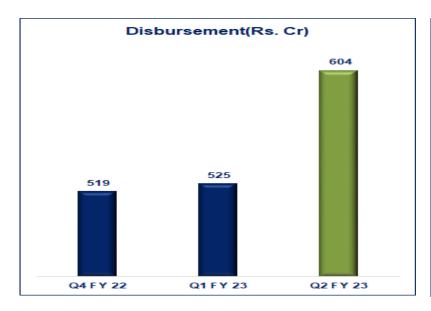
Material Civil litigation

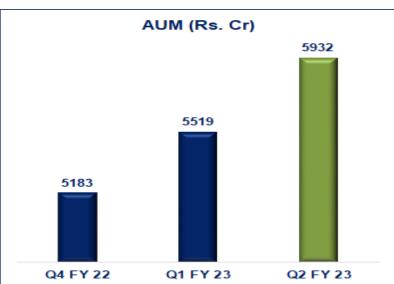
Diversified Experience

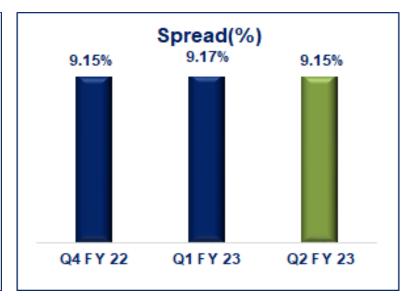
of Board Members across academic and professional domains

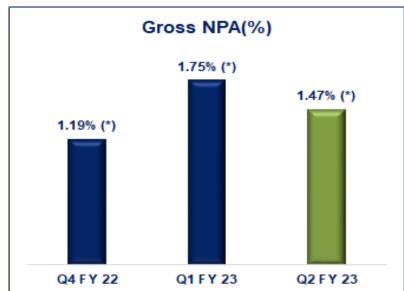


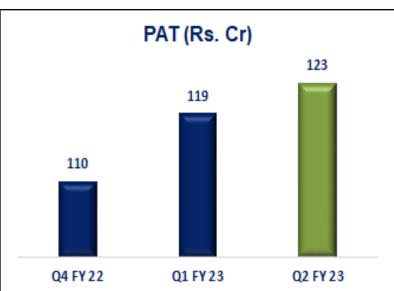
Performance Highlights (Quarterly)

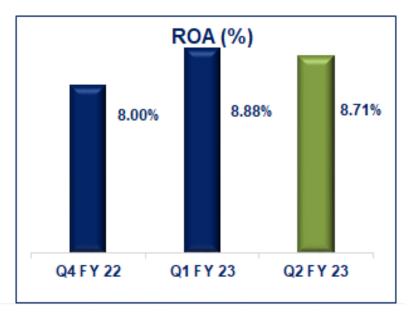








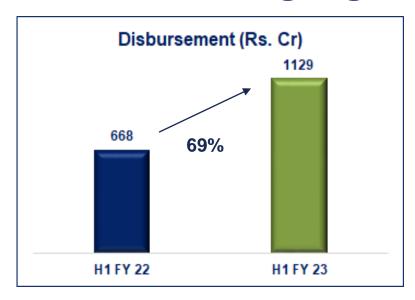


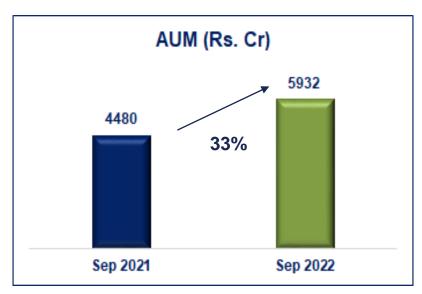


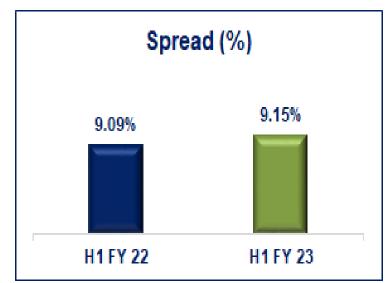
(*) NPA as per RBI circular dated 12 Nov 2021



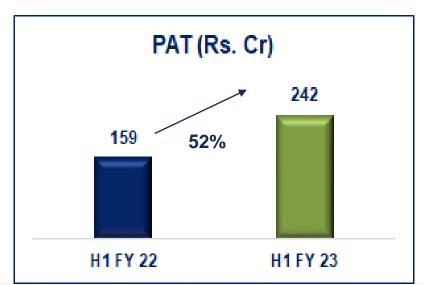
Performance Highlights (Year on Year)

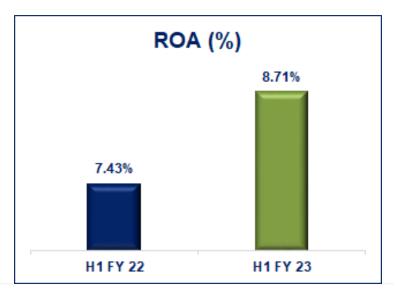










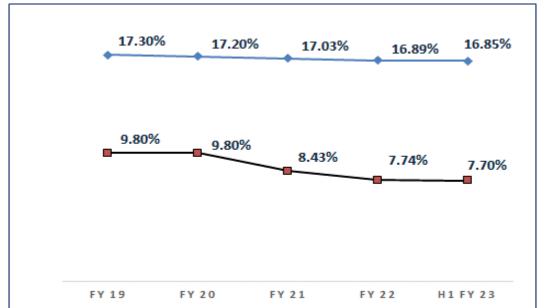


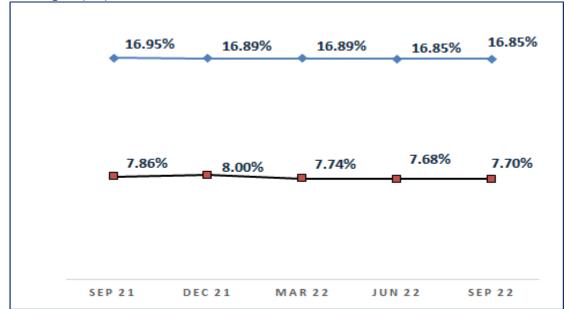
(*) NPA as per RBI circular dated 12 Nov 2021

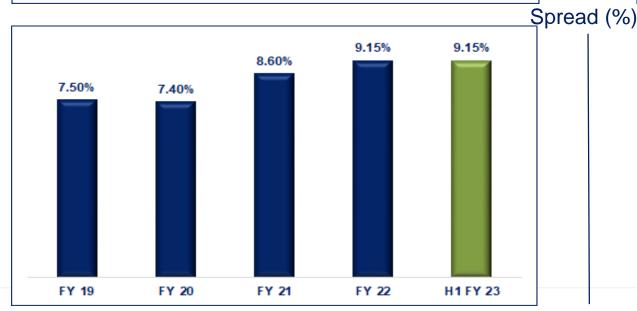


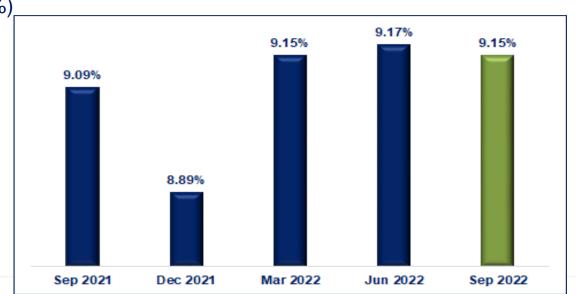
Consistent Spreads

Yields/Cost of Borrowings (%)





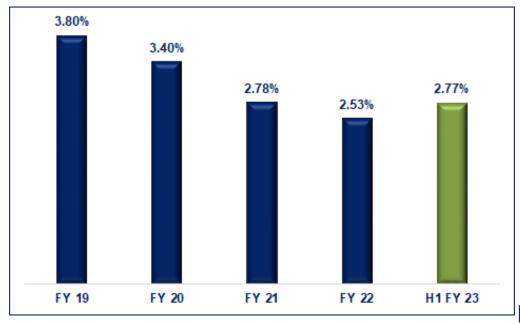


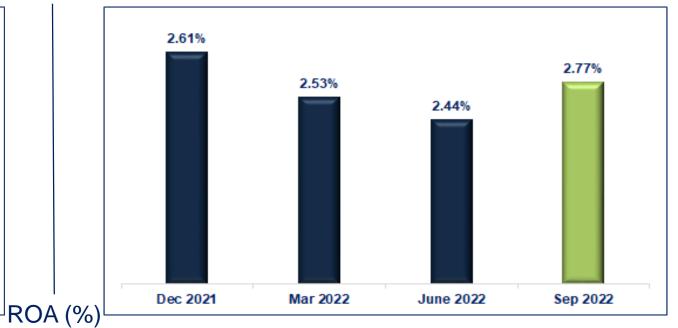


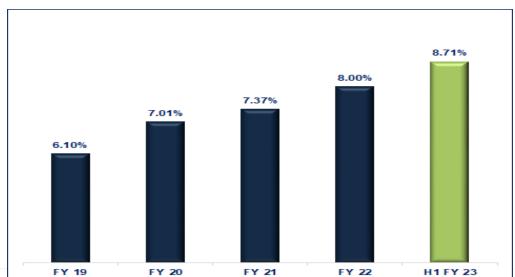


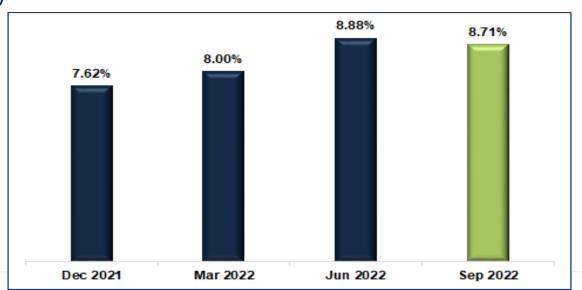
Opex and ROA







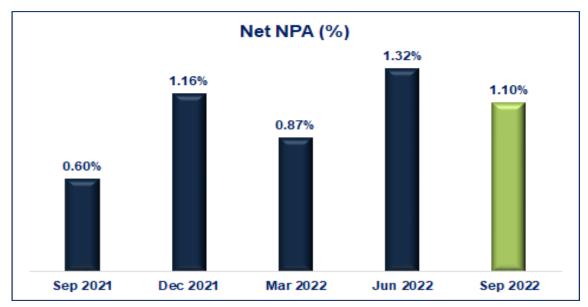




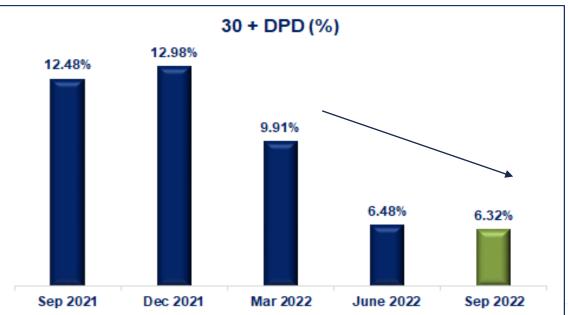


Asset Quality











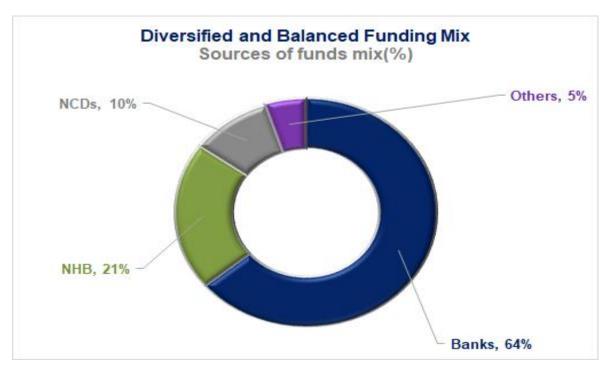
Provision for Contingencies (ECL)

Rs. Lakhs

Davids I and	Consolidated				
Particulars	30-Sep-22	30-Jun-22	31-Mar-22	31-Mar-21	
Gross Stage 3	8,692.27	9654.17	6,183.67	2,717.11	
% portfolio in Stage 3	1.47%	1.75%	1.19%	0.67%	
ECL Provision Stage 3	2,173.07	2,413.54	1,545.92	1,178.23	
Net Stage 3	6,519.20	7,240.63	4,637.74	1,538.88	
Provision coverage ratio (PCR)	25.00%	25.00%	25.00%	43.36%	
Gross Stage 2	29,818.89	26,049.50	45,155.90	35,289.12	
% portfolio in stage 2	5.03%	4.72%	8.72%	8.68%	
ECL Provision Stage 2	1,915.17	902.49	1,020.68	176.45	
Net Stage 2	27,903.72	25,147.01	44,135.22	35,112.67	
Provision coverage ratio (PCR)	6.42%	3.46%	2.26%	0.50%	
Gross Stage 1	5,54,715.88	5,16,195.10	4,66,620.41	3,68,769.06	
% portfolio in stage 1	93.51%	93.53%	90.09%	90.66%	
ECL Provision Stage 1	1,886.03	1,755.06	1,602.02	328.06	
Net Stage 1	5,52,829.85	5,14,440.04	4,65,018.39	3,68,441.00	
Provision coverage ratio (PCR)	0.34%	0.34%	0.34%	0.09%	
Total AUM (*)	5,93,227.04	5,51,898.77	5,17,959.98	4,06,775.29	
ECL Provision	5,974.27	5,071.10	4,168.62	1,682.74	
Provision coverage ratio (PCR)	1.01%	0.92%	0.80%	0.41%	



Robust Funding Management and Credit Profile



Avg. tenureof borrowings(month s)	Q1 FY 23	FY22	FY21
	84.8	84.7	83.3

- Others represents Securitisation
 - Credit Rating (ICRA)— Upgraded to AA-from A+
 - Credit Rating(CARE) Upgraded to AA-from A+

20+ Lender Relationships

No Exposure to Short term **Ioan incl CPs**

DFI	NHB	International Finance
	IIII	Corporation

Private Sector **HDFC Bank Axis Bank Federal Bank Kotak Bank**

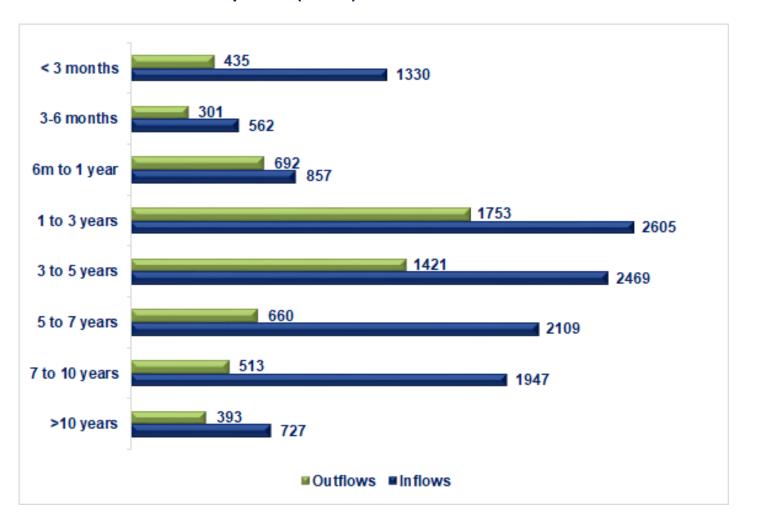
Public Sector SBI Indian Bank Bank of Baroda

Bank of Maharashtra



ALM Surplus

Position as on 30 Sep 2022 (Rs.Cr)



Surplus



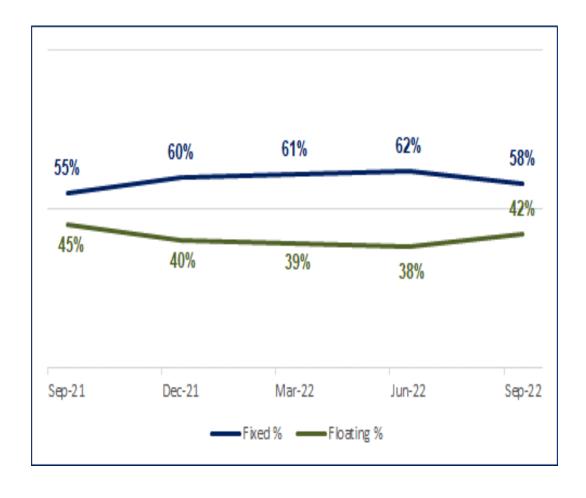
Fixed Vs Floating (Assets Vs. Liabilities)

Loan Assets & Borrowings (₹ Cr) As on Sep-22



gap between Loan Assets & Borrowings filled by a portion of Equity

Borrowings - Fixed Vs. Floating (*)





A. Liquidity

Particulars	As on 30 Sep 2022	Q3 FY 23	Q4 FY 23
Cash and Cash Equivalents	1088		
Opening Liquidity		1088	1717
Add:Undrawn Sanctions		500	
Add: Principal repayments and surplus from operations		305	312
Less: Debt repayments		176	185
Closing Liquidity		1,717	1,845

Rs.1800 crores available for business upto March 2023

B. Capital Adequacy Capital Adequacy as on 30 Sep 2022 - 80.26%



Key Growth Strategies



Focus on Existing Segment

- Ticket Size in INR 0.5 1.5mn range
- Large headroom in new to credit, retail segment
- Maintain different templates of customer profiles to increase business while managing risks



Deeper
Penetration in
Existing
Markets

- Contiguous expansion and increasing penetration
- Branch expansion in new markets Odisha, Maharashtra, and Chhattisgarh



Continued focus on productivity

- Focus on Opex including cost of funds
- Continue to improve credit ratings



Experienced and Well Diversified Board

CMD

WestBridge Non-Executive Nominee Directors



M. Anandan Chairman & Managing Director



Sumir Chadha Nominee Director - WestBridge



KP BalarajNominee Director - WestBridge

Non-Executive Independent Directors



S. Krishnamurthy
Former MD and CEO, SBI Life
Insurance



K. M. Mohandass
Partner, KM Mohandass & Co.



Krishnamurthy Vijayan Former MD, JPM Asset Mgmt.

Non-Executive Directors



Mona Kachhwaha
Director – Impact Investors
Council

Non-Executive Independent Director



Shailesh J. Mehta
Partner, Granite Hill Capital Partners



Suman Bolina
Executive Managing Partner, Sri Santhi Corp.



VG KannanFormer- MD, SBI

Stable Management Since Inception



M.Anandan
Chairman & Managing Director
4 decades of experience in
Financial Services



Balaji P
ED & CFO
Several years of experience in finance, treasury, banking, fund raising



C.T. Manoharan

Executive Vice President - Business

Development

Rich experience in housing finance industry across sales, channel and distribution management



Ramesh K
Vice President - Credit
Rich experience in areas of Credit & Risk
Management, Fraud Control and
operations in retail finance.



Sundara Kumar V
Vice President - Legal & Receivables
Legal experience in title deed scrutiny,
SARFAESI and arbitration procedures in
housing finance / mortgages.



Subramaniam G
ED - Chief of Business and Risk
Several years of experience in lending
(financial products), risk management,
operations and collections

V. Krishnaswami



Sr. Vice President - Information
Technology
Experience in strategizing and implementing digital technology solutions, IT designs and, infrastructure.



N.Srikanth
Vice President - HR
Seasoned Professional with experience
in HR planning, recruitment, training,
induction, employee relations and
engagement

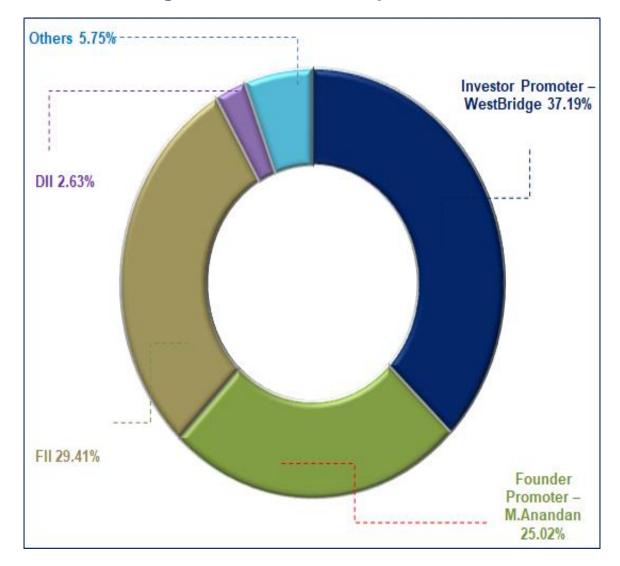


John Vijayan
Chief Risk Officer
Experience in Financial Services in the areas of Operations, Finance, Customer Servicing and Internal Audit.



Diversified Shareholding

Shareholding Pattern as on 30 Sep 2022



Q2 FY 23 Investor Presentation

Top Institutional Shareholders as on 30 Sep 2022

Investor Details	% of holding	
Key Invest	ors	
Malabar Group	8.41	
Ward Ferry	3.50	
Steadview Capital	3.24	
Sequoia	3.23	
Madison	2.77	
Capital Research	2.23	
Genesis	1.38	
Aberdeen	1.35	
Neuberger Berman	1.14	
Vanguard	0.97	



Annexures



Consolidated Statement of Profit and Loss(*)

Rs. Crores

						Growth
FY 22	Particulars	Q2 FY 23	Q1 FY 23	H1 FY 23		H1 FY 23 over H1 FY 22
791.67	Interest income on loans	257.47	233.00	490.47	370.28	32%
48.55	Processing fees and other income	19.58	15.76	35.34	18.84	
208.59	Interest expense	66.83	54.26	121.09	110.75	
631.63	NIM	210.22	194.50	404.72	278.37	45%
117.14	Operating expenses	44.55	32.67	77.22	59.20	30%
34.47	Provisions - ECL/Write offs	9.07	9.52	18.59	14.63	
480.02	Profit before tax	156.60	152.31	308.91	204.54	51%
109.88	Provision for Taxation	33.28	33.46	66.75	45.74	
370.14	Profit After Tax	123.32	118.85	242.16	158.80	52%

^{(*) –} Based on Ind AS



Consolidated Statement of Assets and Liabilities(*)

Rs. Crores

Particulars	30-Sep-22	31-Mar-22
Sources of Funds		
Share capital	99.60	99.38
Reserves & Surplus	3075.21	2,816.78
Total Networth	3,174.81	2,916.16
Borrowings	3732.81	2,720.63
Other liabilities and provisions	49.39	47.25
Total	6,957.01	5,684.04
Application of Funds		
Loan Assets	5812.90	5,078.75
Fixed Assets	4.77	4.01
Liquid Assets - Bank FDs, MFs	1088.55	547.59
Other Assets	50.79	53.69
Total	6,957.01	5,684.04

^{(*) –} Based on Ind AS



RoA Tree

Particulars	H1 FY 23	FY 22
Revenue from operations/Avg Loan book	18.06%	17.51%
Other Income/Avg loan book	0.62%	0.67%
Total Revenue/Avg loan book	18.68%	18.17%
Finance cost/Avg loan book	4.36%	4.51%
NIM/Avg loan book	14.32%	13.66%
Operating expenses/Avg loan book	2.77%	2.53%
ECL Provision/Avg loan book	0.64%	0.75%
PBT/Avg loan book	10.91%	10.38%
PAT/Avg loan book	8.71%	8.00%
PAT/Networth	15.83%	14.45%



Thank You

